

Residential Childcare Managers Courses

The Role & Responsibilities of Supervision for Managers

Aims

To provide the opportunity for managers to gain greater clarity about their role and responsibilities

Learning outcomes

By the end of the course participants will:

- Be clear about their safeguarding and monitoring role by identifying 'neglect' and poor standards of care
- Be able to identify effective and unhelpful supervisory models
- Have gained a thorough understanding of the three key elements in the Manager's role of accountability, support, and development
- Have drawn up a supervision contract which incorporates a useful and effective working checklist
- Be clear about their role of supervision in relation to staff annual reviews and their related training and development plans
- Have considered the implications of working with Honey & Mumford's learning styles and how to develop their own less preferred learning style(s)
- Have explored the relevance of Honey & Mumford's learning styles and how this can aid their development
- Be able to deliver effective developmental feedback to the staff they supervise
- Have gained an understanding of how Whitmore's GROW coaching model, can be applied in the supervisory role

Duration

One day